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**DECLARATION (37 CFR 1.63) FOR UTILITY OR DESIGN APPLICATION USING AN
APPLICATION DATA SHEET (37 CFR 1.76)**

As the below named inventor(s), I/we declare that:

This declaration is directed to:

- ☒ The attached application, or
☐ Application No. _____, filed on _____,
☐ as amended on _____ (if applicable);

I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought;

I/ we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above;

I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including material information which became available between the filing date of the prior application and the National or PCT International filing date of the continuation-in-part application, if applicable; and

All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon.

FULL NAME OF INVENTOR(S)

Inventor one: Alan G. DOHERTY

Signature: 

Citizen of: Canada

Inventor two: Neil S. RIECK

Signature: 

Citizen of: Canada

Inventor three: Stephen M. KENNEL

Signature: 

Citizen of: Canada

Inventor four: Terry J. SHANNON

Signature: 

Citizen of: Canada

☒ Additional inventors are being named on 1 additional form(s) attached hereto.

Burden Hour Statement: This collection of information is required by 35 U.S.C. 115 and 37 CFR 1.63. The information is used by the public to file (and the PTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 1 minute to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

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FULL NAME OF INVENTOR(S)Inventor one: Robert H. YipSignature:  Citizen of: Canada

Inventor two: _____

Signature: _____ Citizen of: _____

Inventor three: _____

Signature: _____ Citizen of: _____

Inventor four: _____

Signature: _____ Citizen of: _____

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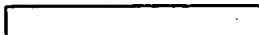
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POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number	
Filing Date	
First Named Inventor	Alan G. DOHERTY
Title	METHOD AND SYSTEM FOR FACILITATING TELECOMMUNICATIONS...SERVICE ASSURANCE
Group Art Unit	
Examiner Name	
Attorney Docket Number	SWA01 P-105

I hereby appoint:

☐ Practitioners at Customer Number 

OR

☒ Practitioner(s) named below:

Place Customer
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Name	Registration Number
Daniel Van Dyke	25,046
Donald S. Gardner	25,975
Terence J. Linn	30,283
Frederick S. Burkhart	29,288

as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

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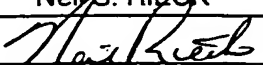
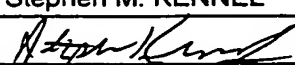
<input checked="" type="checkbox"/> Firm or Individual Name	VAN DYKE, GARDNER, LINN & BURKHART, LLP			
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I am the:

☒ Applicant/Inventor.

☐ Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name	Alan G. DOHERTY	Neil S. RIECK	Stephen M. KENNEL
Signature			
Date	May 31, 2001	May 31, 2001	May 31, 2001

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

☐ *Total of 2 forms are submitted.

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Application Number

Filing Date

First Named Inventor

Alan G. DOHERTY

Title

METHOD AND SYSTEM FOR FACILITATING
TELECOMMUNICATIONS ...SERVICE ASSURANCE

Group Art Unit

Examiner Name

Attorney Docket Number

SWA01 P-105

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☒ Practitioner(s) named below:

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Terence J. Linn	30,283
Frederick S. Burkhardt	29,288

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☒ Firm or
Individual Name

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☒ Applicant/Inventor.

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Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name

Terry J. SHANNON

Robert H. YIP

Signature

Date

May 31, 2001

May 31, 2001

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Alan G. Doherty, Neil S. Rieck, Stephen M. Kennel,
Terry J. Shannon and Robert H. Yip

For : METHOD AND SYSTEM FOR FACILITATING
TELECOMMUNICATIONS SERVICE PROVISIONING
AND SERVICE ASSURANCE

Atty Docket No. : SWA01 P-105A

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450


Dear Sir:

ASSOCIATE POWER OF ATTORNEY (37 C.F.R. 1.34)

Please recognize as Associate Practitioners in this case:

Catherine S. Collins, Reg. No. 37 599; Timothy A. Flory, Reg. No. 42 540; and
Karl T. Ondersma, Reg. No. P55,894, from the patent law firm of Van Dyke, Gardner, Linn &
Burkhart, LLP, 2851 Charlevoix Drive, S.E., Suite 207, Grand Rapids, Michigan 49546,
telephone number 616/975-5500, facsimile number 616/975-5505.

Date: April 8, 2004.


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SWA01 P-105A